**Volkswagen Sharan / Seat Alhambra**

**Type Approval Number e11 00-8417**

**FITTING INSTRUCTION**

**COMPONENTS**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>1</td>
<td>Towbar</td>
</tr>
<tr>
<td>B</td>
<td>1</td>
<td>Detachable Towbar Neck Kit – ZCA6011</td>
</tr>
<tr>
<td>C</td>
<td>2</td>
<td>Side Arms</td>
</tr>
<tr>
<td>EP</td>
<td>1</td>
<td>Electrical Mounting Bracket (ZM1418)</td>
</tr>
</tbody>
</table>

**BOLT PACK**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>QTY</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>E</td>
<td>4</td>
<td>M12 x 25 Bolts &amp; Washers</td>
</tr>
<tr>
<td>F</td>
<td>6</td>
<td>M12 x 35 Bolts &amp; Nyloc Nuts</td>
</tr>
<tr>
<td>G</td>
<td>2</td>
<td>M12 x 35 Bolts &amp; Washers</td>
</tr>
<tr>
<td>H</td>
<td>4</td>
<td>M12 H/D Washers – 30mm O/D x 5mm Thick</td>
</tr>
<tr>
<td>I</td>
<td>2</td>
<td>M12 Washers – 23mm O/D x 1.6mm Thick</td>
</tr>
</tbody>
</table>

**FITTING PROCEDURE**

- **Important Information:** Option 1: For use with Volkswagen original equipment bumper spoiler with cut out and towbar panel. Please contact Volkswagen dealer with vehicle description and vehicle identification number (VIN) to source the correct parts. **Option 2:** Cut bumper as illustrated.

- Remove bumper (Remove rear light clusters (Undo large plastic screw on rear of each, accessed through panel in boot), remove 2 torx screws from each light cluster area. Continue by removing 3 torx screws around perimeter of each wheelarch, 2 torx screws at the base of each wheelarch, 1 screw at each bumper tip (Located behind wheelarch liner), & 4 screws on lower edge. Pull bumper tips outboard to release from clips along bumper to body edge, prior to pulling rearward. Disconnect reversing sensors from plug behind bumper – LHS).

- Remove bumper impact beam and hand to vehicle operator for retention (For re-fitment if towbar is to be later removed). **Note:** It is important to replace bolts into rear panel to prevent water ingress. Lower urea / AdBlue tank on LHS by removing the 2 bolts. Allow to drop approximately 100-150mm and support.

- Insert side arms (C) into open ends of vehicle chassis. Loosely attach to the existing holes in the outside face of each chassis rail using bolts (G) at the forwardmost hole and bolt/nyloc nut (F) at the rearmost hole. Use heavy duty washers (H) under all bolt heads.

- Loosely attach towbar (A) to side arms (C) using bolts (F). Ensuring towbar (A) is level, tighten all bolts.

- Raise urea / AdBlue tank, ensuring the filler pipe is correctly located back through the rubber seal and into the boot area.

- Attach detachable towbar neck housing (B) & retractable electrical mounting bracket (EP) to towbar (A) using bolts (E). **Note:** Where there is no electrical mounting bracket (EP), use additional flat washers (I) under the bolt heads. The electrical mounting bracket carries type approval information required by law and must always be fitted as shown. Please refer to separate fitting instruction (ZM1418/19/20) for assembly and use of the retractable electrical mounting bracket.

- **Option 1:** Remove black spoiler from lower edge of rear bumper. Replace with Volkswagen parts department supplied replacement spoiler with cut out and towbar panel.

- **Option 2:** For 12N or 13 Pin Electrical Socket Fitment: Cut section from bumper as illustrated by the unbroken shaded area. For aesthetical purposes, we recommend the heat shield immediately behind the cut out is sprayed black.

- **For 12S Electrical Socket Fitment (Retractable Option):** For 12S Socket Additions where it is desired to retract the electrical mounting bracket, it is necessary to use additional Electrical Mounting Bracket ZM1420 (Purchased Separately). This is mounted to the right of the towbar as illustrated by the ghost image. **Option 2:** An additional bumper cut will be required and is illustrated as the dotted shaded area.

- **For 12S Electrical Socket Fitment (With Extension Plate Option):** For 12S Socket Additions where it is not desired to retract the electrical mounting bracket, add Extension Plate ZM1364 (Purchased Separately) after bumper re-fitment to Electrical Mounting Bracket (ZM1418). This method prevents retraction of both Electrical Sockets behind the bumper skin, but benefits from a minimised bumper cut.

- Tighten bolts (E). Refit bumper, reversing sensor plug and rear light clusters.

- **NOTE:** Please refer to Operation Manual for Use and Maintenance of the Detachable Neck System.

**TIGHTEN ALL BOLTS**

**TORQUE SETTINGS**

ISO Coarse Pitch M8 = 29Nm, M10 = 58Nm, M12 = 102Nm, M16 = 252Nm

ISO Fine Pitch M8 = 31Nm, M10 = 61Nm, M12 = 111Nm

**THE VEHICLE MANUFACTURER’S SPECIFICATION FOR THE TRAILER WEIGHT AND NOSE LOAD LIMITS MUST BE OBSERVED.**
Thank you for purchasing a PCT Automotive product. Please read the following information carefully before fitting or using your PCT Automotive product.

GUARANTEE
We shall free of charge either repair or at our option replace defective goods where the defects appear
i. if the goods are a towbar manufactured by us, during the economic lifetime of the vehicle it was first fitted to
ii. in the case of all other products manufactured by us, within 3 years following the date of your order
 PROVIDED THAT (in each case) such defects shall be found to our reasonable satisfaction to have arisen substantially from our faulty design, workmanship or materials and have not arisen by reason of a failure to follow our instructions (whether written or oral), any modification, misuse, neglect or interference with the installation, any damage or abuse to the goods or vehicle by impact or vandalism or by a failure to carry out reasonable inspection, maintenance and/or adjustment.

At all times, the above guarantee is subject to our standard terms and conditions of sale a copy of which is available upon request from our offices.

TOWING LIMITS
Our towbars have been designed for towing up to the vehicle manufacturer's maximum recommended trailer weight and nose load limits for your model. Towing with gross weights above that recommended at any time will invalidate the guarantee and cancel any liability for damage. Towing a twin axle trailer, towing over rough ground or using a bicycle/motorcycle carrier, etc. exerts extreme loads on to a towbar and extra care should be taken in these situations not to exceed the vehicle manufacturer’s maximum recommended limits.

PRODUCT IDENTIFICATION MARK
Your product carries a product identification mark. This mark carries important product and batch code information and if the product is type approved it also carries the type approval details which are required by law. Under no circumstances should this mark be defaced, removed or damaged.

INSTALLATION, INSPECTION, MAINTENANCE AND ADJUSTMENT

GENERAL INSTALLATION
⇒ Products should only be fitted by competent persons.
⇒ Read the product fitting instructions carefully and check all components are included in the fitting kit before commencing installation.
⇒ Check vehicle for corrosion and/or accident damage. Towbars should not be fitted to any vehicle suffering from corrosion or accident damage or which is not in a roadworthy condition.
⇒ Clean off all road dirt, underseal and sound deadening mastic where parts are to fit to ensure correct seating of all components.
⇒ Bumper cut information is given as a guide only. Variations in models may occur therefore the fitter should always check that the bumper cut is necessary and of the correct size and shape before commencing with the cut.
⇒ All drilling swirl should be removed from the vehicle and all holes drilled in the vehicle should be treated with an appropriate rust inhibitor.
⇒ Do not fully tighten bolts before towbar is completely fitted unless instructed to do so in the fitting instruction, this will allow some variances to be overcome before final tightening of bolts.

PAINT & CORROSION
Towbars manufactured by PCT Automotive undergo a phosphate chemical pre-treatment prior to an epoxy/polyester powder coat finish being applied. For long lasting good looks and in order to prevent corrosion the towbar should be regularly inspected for paint damage and wherever necessary re-painted in an appropriate finishing paint or undercoat. The vehicle should also be regularly checked for any corrosion that could affect the towbar installation. Towbars should not be used on any vehicle suffering from corrosion that could affect the towbar installation.

BOLTS
All towbar fixing bolts should be checked initially after the first 300 towing miles and then every 3,000 towing miles or to coincide with the vehicle manufacturer's recommended service intervals, whichever is the sooner, and should be tightened using an appropriate torque wrench to the settings specified in the towbar fitting instruction.

ELECTRICAL INSTALLATION, TEST/COMMISSIONING AND MAINTENANCE
Failure to comply with the following instructions may cause damage to the towing vehicle’s wiring loom and/or towing electrics installation.

Where displacement tap connectors e.g. Scotchloks, are the preferred method of connection, always use the correct colour coded tap connector for the size of cable to which it is to be connected. PCT Automotive’s manufactured relays with integral cables should be connected using red tap connectors (0.5mm² to 1mm², conductor cross sectional area).

After installation of the 12N/12S sockets, prior to testing, a water displacement agent e.g. WD40 should be applied into the rear connection of the electrical installation including the earth should be checked for mechanical soundness and electrical quality. Plugs, sockets, relays and fixings should be checked for water ingress, mechanical soundness, electrical quality and general wear and tear.

Please complete the following information to validate the guarantee and for future reference.

VEHICLE OWNER NAME & ADDRESS:

VEHICLE MAKE & MODEL: ____________________________ VEHICLE REGISTRATION NUMBER: ____________________________

FITTER NAME & ADDRESS: ____________________________ DATE TOWBAR FITTED: ____________________________

If you have any comments or suggestions about the PCT Automotive product fitted to your vehicle, please address them to PCT Automotive, Holbrook Industrial Estate, Sheffield S20 3GH or email techsupport@pctautomotive.com

Your comments will help us in our aim to continually upgrade our products to meet the high standards expected by our customers.

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